

Hull Trains Performance

Performance and CP6 Metrics

CP6 is a new measure of performance across the rail industry. With the onset of CP6 comes the introduction of a number of new measures of Performance. While we will still report PPM and CaSL, they are no longer considered to be effective as the main industry passenger performance measures. The new measures give a clearer insight on how performance is impacting on customers and have a strong link to the financial impact of performance.

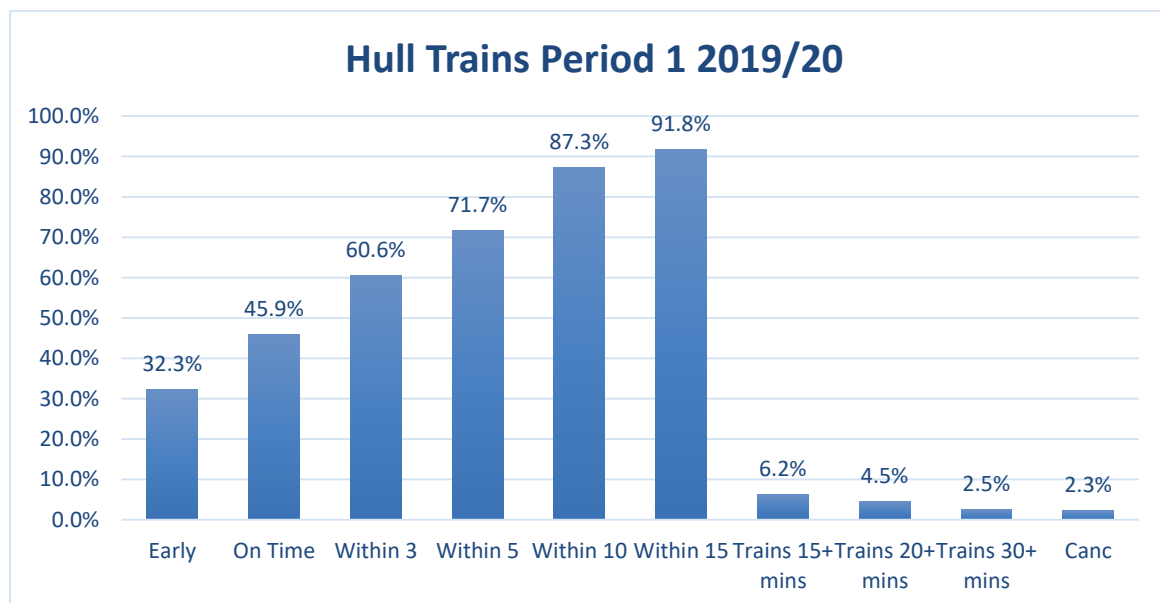
On-Time

This measure looks at the punctuality at all recorded stops on a journey (origin, arrivals at intermediate stations and termination); thereby measuring how successfully each time set out in the published timetable has been delivered. Although 'On time' (less than 1 minute late – including early) and T3 'Within 15 mins late' are the core measures, the full distribution of lateness will be calculated and reported.

Cancellations

This measure assesses the % of the planned trains which were cancelled or did not call at all their planned station stops.

Period 1 2019/20



Full Financial Year 2018/19

Our performance for the 2018/19 financial year is shown below for comparison. For future periods we will report a moving average that shows trends in our performance over time.

