CUSTOMER COPY

First Hull Trains
welcoming you on-board

CUSTOMERS COMMENTS

We aim to give you a good service when you travel with us. We are always pleased to receive comments and ideas about how we can improve our service to you. Unfortunately, things go wrong and we would like to deal with any problems you have encountered. To enable us to reply to your comments please complete the details below and return the form to:
Freepost RLYY-XSTG-YXCK First Hull Trains, 4th Floor, Europa House, 184 Ferensway, Hull HU1 3UT tel: 08456 769905.

CUSTOMERS COMMENTS - Please complete all boxes using capital letters

Title	Mr	Mrs	Miss	Ms	Other (please state):	Initials:
Surname					E-mail:	
Address						Tel. home:
						Tel. work:
					Postcode:	

YOUR JOURNEY DETAILS - Please complete all boxes using capital letters

Date of Journey _____ Schedule Departure Time _____

From _____ To _____

COMMENTS - Please give details below

YOUR TICKET

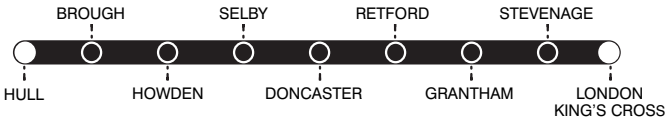
If you are claiming compensation under the Passenger's Charter it is **ESSENTIAL** you enclose your ticket (and seat reservation ticket if relevant) with this form. If you are a season ticket holder of one month or more please state your ticket details.

Ticket No. _____ Expiry Date _____ Issuing Office _____

CONFIRMATION

Signed _____

Date _____



Freepost RLYY-XSTG-YXCK First Hull Trains, 4th Floor, Europa House, 184 Ferensway, Hull HU1 3UT tel: 08456 769905 www.hulltrains.co.uk

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